

# OUR NELSON



## TŌ TĀTOU WHAKATŪ



Issue 94 • 29 April 2020

Keep up to date with the latest news from Nelson City Council

## Nelson City Council services at COVID-19 Alert Level 3

New Zealand is now at COVID-Alert Level 3 after almost five weeks spent at Level 4 Lockdown. This means a slight relaxation of the rules around movement, recreation, work and education, but does not mean life has returned to normal just yet.

Nelson City Council has maintained essential services during the shutdown, including refuse/recycling, public transport, roading, water, wastewater, stormwater and the cemetery/crematorium. At Alert Level 3 there are some key changes.

Unite  
against  
COVID-19

### What's changed:

- Many trails in the Nelson/Tasman region reopened to mountain biking with some restrictions on Ngati Koata land.
- The Pascoe Street Transfer Station opens for greenwaste and refuse only. The re-use shop and public drop-off is closed. Eftpos payments only.
- Public transport permitted for more journeys – eg. work and school. COVID-19 timetable continues.
- Car park gates open at Saxton Field, Trafalgar Park, Banford Park and Tahunanui Beach Reserve.
- Marina businesses open as is the Marina Hardstand, but customers must contact the Marina before making brief visits to boats. The Marina boat ramp is closed.
- Many contractors can work under Alert Level 3 COVID-19 health and safety plans.
- Construction projects at Saxton Creek, Isel Park/Main Road Stoke culvert, the Annesbrook Drive Watermain Renewal, Paddy's Knob and the Tahunanui shared path to recommence.
- Building inspections, environmental monitoring and public contact roles such as dog control are being carried out under Alert Level 3 requirements. Work done remotely where possible.

### What's staying the same:

- Recycling and refuse collection continues as at Level 4 – this means collections occur as usual but recycling goes to landfill as the regional sorting facility cannot open safely.
- Council's Customer Service Centre, libraries and swimming pools are closed.
- Playgrounds, skate parks and water fountains are closed.

### Government directives cont.

- Businesses can open, but must provide a 'no-contact' service.
- Gatherings of up to 10 people are allowed but only for wedding services, funerals and tangihanga.
- Healthcare services use virtual, non-contact consultations where possible.

After two weeks at Alert Level 3 the Government will review the situation. For the most up to date information visit: [covid19.govt.nz](https://covid19.govt.nz)

### New Government directives at Alert Level 3:

- You can leave home to: access the supermarket and other services that can safely open, go to work and school if necessary, access low risk recreation and extend bubbles.
- Two metres physical distancing outside home (including public transport), one metre in controlled environments like schools and workplaces.
- People can expand bubbles to include close family/whānau, caregivers, or isolated people.
- More recreation permitted including fishing from wharf or shore (not rocks), surfing (if already proficient), and swimming at local beaches.
- Schools (years 1 to 10) and Early Childhood Education centres reopen, but with limited capacity. Children to learn at home if possible.



Nelson Mayor Rachel Reese expressed her gratitude to Nelson for following shutdown rules so effectively.

"I want to thank everyone in Nelson for pulling together during the COVID-19 Lockdown. Your efforts have been outstanding, and have helped put Nelson in a strong place as we begin to carefully roll out our plans for recovery. Alert Level 3 might mean we have more options for recreation, and more of our local businesses can operate, but we must continue to prioritise safety. As a City and a country we made the smart decision to act early and decisively, and benefitted. Let's make sure we stay the course to recovery."



5 Keep our air clean to beat COVID-19



6 Help for Nelson Tasman Businesses



8 Let's Get Clicking Nelson

Nelson The Smart Little City  
He tāone tōrire a Whakatū



[nelson.govt.nz](https://nelson.govt.nz)



546 0200



[twitter.com/nelsoncitynz](https://twitter.com/nelsoncitynz)



[facebook.com/nelsoncitycouncil](https://facebook.com/nelsoncitycouncil)



[youtube.com/nelsoncouncil](https://youtube.com/nelsoncouncil)



# Nelson City Council outlines how 0% rate rise could be achieved

Nelson City Council has heard how a 0% rate rise could be achieved at a meeting held via video-link on Thursday, 23 April.

A Council staff report outlined the changes that would need to occur to accommodate the 0% rate rise alongside lower than expected income from a number of sources including; parking, consent fees, and commercial revenue. The report noted the following:

- Just over \$1m could come from reducing staff costs, including a staff wage freeze (\$640k)
- More than \$300k of savings could be found with a 50% reduction in training and travel budgets for elected members and staff
- Potential savings of \$794k due to reduced Council-supported events taking place during the recovery period. The events fund will retain \$200k to support events at lower alert levels.

Nelson Mayor Rachel Reese says a 0% rates rise should never be taken lightly. "We know many people and businesses are suffering financially, and it is essential we assist our ratepayers to get through this challenging time. We have done a lot of work over the past years to make sure Council finances are in good order and we are well placed to spearhead Nelson's recovery from the pandemic."

Mayor Reese says the report is not a final position but should be seen as a working model under development of what a COVID-19 recovery plan might look like.

"The ruler will be run over all costs to find savings, but we still want to be spending money where it will make a difference. This is not an austerity budget, but a balance between Council providing stimulus to the region and being realistic about the impacts of the COVID-19 crisis on revenue streams."

Chief executive Pat Dougherty says Nelson City Council would not look to increase rates by a higher margin next year to offset the costs incurred this year.

"We will plan to recover from this over a three to four year period, ensuring that we can maintain services and push ahead with vital infrastructure projects we know will have a big impact on Nelson's economy."

Council also heard how \$200k for the Nelson City Council Emergency Fund, would increase the money available to help organisations to continue to operate in the response/recovery phase of the pandemic. To apply, organisations must show they benefit the Nelson community, are not for profit, and have already applied for any available Central Government support.

The Mayor and councillors voted to accept the report, and a final decision will be made during deliberations for the 2020/21 Annual Plan, following a period of community consultation ending 6 May.

Once further savings had been found and formalised any remaining shortfall would be covered by the Disaster Recovery Fund. Due to several emergencies in our region over the past few years, the fund is currently overdrawn at \$649,000. This would mean an additional \$3.9m would need to be borrowed from the fund in order to cover the 0% rates increase.

Make a submission: [nelson.govt.nz/annual-plan](https://nelson.govt.nz/annual-plan)

# How COVID-19 is affecting Council services

With New Zealand now at Alert Level 3, we understand many people want to know what has changed. We answer the most commonly asked questions here.

## What will happen to my recycling under Level 3?

Recycling collection has continued as normal during Level 4, but recyclable materials other than glass had to go to landfill. At Level 3, our sorting facility is still not able to reopen and collected recycling will continue to go to landfill. People can stockpile recycling at their homes if it is safe for them to do so.

## Will the transfer station be reopened?

The transfer station at Pascoe Street has reopened at Level 3 for greenwaste and refuse only. The free recycling drop off is closed, so please do not bring any recycling to the transfer station. Access will be on a one-in-one-out basis, and the wait could be more than an hour, so please consider whether your trip is necessary. All staff will maintain physical distancing rules, so will not be in a position to offer customers any assistance.

## Will the buses still be running?

Public transport will continue to operate on the COVID-19 timetable (see page 10), but will also be available to people going to work or school as well as essential service workers. Physical distancing of 2m is important to maintain and may limit capacity, but Council is monitoring whether extra buses are needed to accommodate children going back to school.

## Can I go to the beach?

Yes, but you must go to your nearest beach rather than your favourite. Gates to car parks at places like the Tahunanui Beach Reserve will reopen. However, it is vital that you still observe physical distancing and that you remain in your bubbles while out and about.

## Can I still contact the Customer Service Centre with my questions?

Yes. Although Nelson City Council's Customer Service Centre is closed, you can call us on 03 546 0200 or email us at [enquiry@ncc.govt.nz](mailto:enquiry@ncc.govt.nz).

## Can I attend a funeral?

Yes. Gatherings of up to 10 people for a funeral and tangihanga are permitted. Physical distancing must be observed at all times. It is not permitted to host a reception after the funeral and no food/refreshments can be served.

## Can I go to the library?

The library will remain shut but online resources remain available for all library users.

## Nelson City Council will not carry out water meter readings during the COVID-19 Alert Level 3

This is to ensure the continued safety of the public and our meter readers who usually visit properties in person to read the meters.

Readings of both residential and commercial water meters and the subsequent invoicing are expected to begin again at Alert Level 2.

Anyone having difficulty paying their water accounts, should call the Customer Service Centre on 03 546 0200 or email [enquiry@ncc.govt.nz](mailto:enquiry@ncc.govt.nz) to discuss a manageable payment arrangement.

## Building consents

Nelson City Council's building consents team is fielding a high level of inspection requests. We appreciate building projects that have been on hold during the recent Level 4 shutdown will be keen to get going as soon as possible. Please rest assured that Council is working to make sure we get around everyone as fast as we can but we do ask you to bear with us during these challenging times.







# Mountain biking back on at COVID-19 Alert Level 3

Mountain biking activities are now permitted on some trails in the Nelson / Tasman region at COVID-19 Alert Level 3.

All trails on Nelson City Council and Tasman District Council-owned land are open, including the Coppermine Trail. The Kaiteiteri Mountain Bike Park has also opened access to some trails, more information is available on their website.

In addition, Ngāti Koata has made the decision to open a limited area of their forestry land for access to users who have a valid permit. Riders will be able to access the Fireball skid, and ride Firball, IV Line and Hulk'n Hogan trails.

All other Ngāti Koata areas will remain closed to all recreation, which includes the back (Maitai) side of the Codgers area and all of Sharlands. It is vital that users respect these closures. Patrols will be undertaken to ensure compliance and if compliance is poor then access to all Ngāti Koata-owned areas will be closed again.

It is important that only permitted riders enter Ngāti Koata land (permits available here: [www.tasmanpine.co.nz/permit-forms](http://www.tasmanpine.co.nz/permit-forms)) and that riders stick to the area that has been opened. Nelson Mountain Bike Club members are permitted riders as long as they have proof of their current membership.

Nelson City Council, in conversation with Ngāti Koata and Tasman Pine Forests Ltd, acknowledges the importance of forestry operations commencing as soon as possible and ensuring that those working in and entering the forest are not unnecessarily exposed to any unnecessary COVID-19 risk. Engaging the return of the workforce and playing our part in their safety is our goal.

While the government has advised that mountain biking is an acceptable form of recreation at Alert Level 3, it's important to note that riders should travel to their nearest trail rather than their favourite, stick to trails they know well, and not take on rides above their experience level.

Nelson City Council reserve trails, as well as those reopened to permit holders on Ngāti Koata land, have had a safety check for hazards like fallen tree branches before they opened to riders.

Cycling New Zealand recommends that mountain bikers only ride trails graded 1 – 3 for difficulty during this time.

It is also crucial that people still observe physical distancing rules while using trails. That means only going riding on your own or with people from your bubble, staying at least 2 metres apart from other riders, and avoiding handling infrastructure or other rider's gear.

Nelson Mayor Rachel Reese says the government's announcement is welcome. "It means our mountain bikers can get back to doing what they love during this challenging time. Our local trails, both on Council and on privately-owned land, are a renowned recreational asset so having access to them is a real boost to the community. I'd like to thank Ngāti Koata for working with both Councils to make access available on some areas of their land."

Tasman Mayor Tim King says "Thanks to all those who have stayed home over the last month, your efforts are paying off. When you do have the freedom to get out on the trails again, I ask you to do it safely and responsibly. Ride your closest trails and ride within your limits."

Trails will be monitored during Alert Level 3, and the decision to keep trails open to mountain biking will be reviewed if there is evidence that physical distancing rules are not being adhered to or if the burden on emergency services is deemed to be too high.



**Stay up to date!**  
Antenno is a mobile app that sends you notifications about the places you care about.

It also lets you report issues in your area. It's free, easy to install and doesn't collect any personal data. Check it out today!

[nelson.govt.nz/antenno](http://nelson.govt.nz/antenno)





## MAYOR'S MESSAGE

### Tēnā koutou Whakatū

Nelson City Council needs your input to our planning for the coming year. We are living through a once-in-a-lifetime crisis that is having a profound impact on our community. Many of you are facing social and financial hardship and an uncertain future. I am aware how challenging the next year and beyond will be for our residents and our business community.

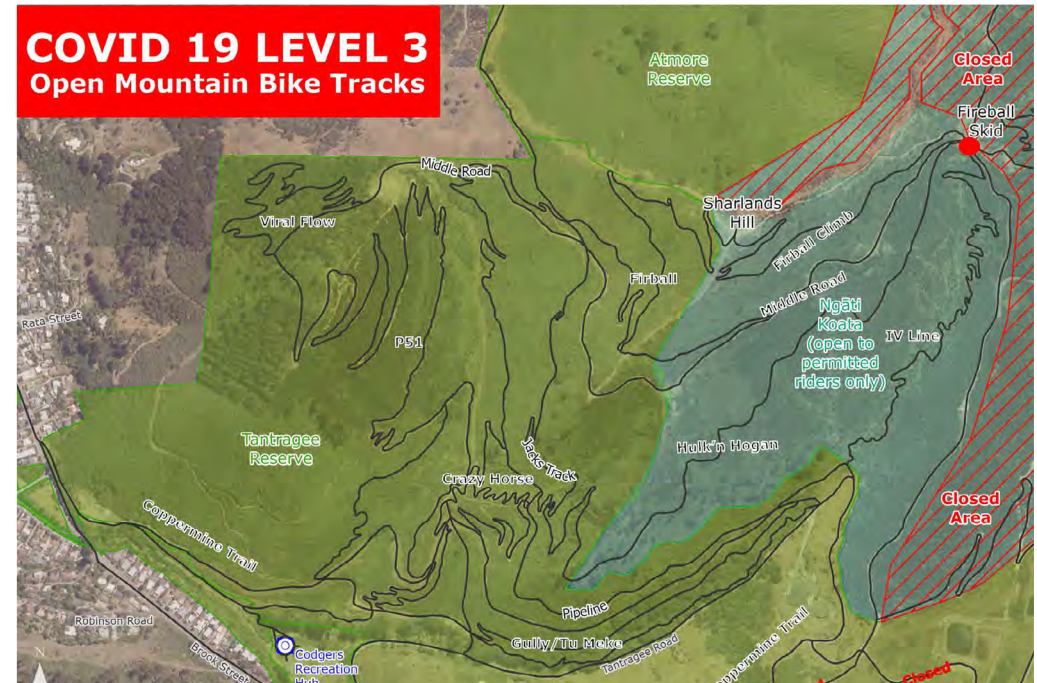
For that reason, Council has already agreed a range of relief measures for residents, community organisations and local businesses. But we want to do more to support our community. Council is therefore proposing a zero percent rate rise for the 2020/21 year, while still investing in our community to help us recover. A report explaining our proposed approach, was heard by Council at a meeting on Thursday, 23 April.

I want to reassure you that we have kept council finances in good shape so we have the ability to support our community through this emergency. We have kept our debt level low and we have reserves to draw on. But we are going to have to make some tough calls as we work through options for cost savings. It's also important that we take the time to think ahead and plan for recovery. We'll be using our resources as best we can to help Nelson get back on track when the shutdown ends.

In order to let you fully consider the proposed changes and give us your feedback, the consultation on the Draft Annual Plan has now been extended to 6 May. And, given disruptions to mail deliveries, for those of you without internet access, it will for the first time be possible to make your submission by phone.

If you want to have your say about anything in the Draft Annual Plan for 2020/21 you can give your feedback online at [nelson.govt.nz/annual-plan](http://nelson.govt.nz/annual-plan) or call us on Council's usual number 03 546 0200.

He waka eke noa tātou. We are all in this together.



## Tahunanui, Toi Toi & Motueka Community Based Assessment Centres

### What is a community-based assessment centre?

A community-based assessment centre (CBAC) is where you can get screened, assessed and tested for COVID-19.

All CBAC services are free of charge.

### When should I contact a CBAC or GP?

You should contact a CBAC or your GP if you develop COVID-19 symptoms. These are:

- A fever (of 38°C or more)
- A cough
- Shortness of breath or trouble breathing
- A sore throat
- A temporary loss of sense of smell
- Sneezing and a runny or dripping nose

It's especially important to contact a CBAC if you live in the same house with a large family, or if you live in a communal environment (such as a hostel or apartment block).

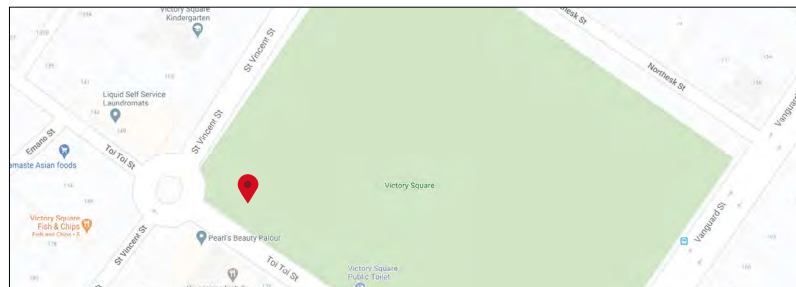
If you are immunocompromised (eg an oncology or diabetes patient), please go to a hospital emergency department instead of a CBAC for assessment.



**Tahunanui CBAC** (fmr Suburban Club)  
168 Tahunanui Drive  
Hours: [www.nmdhb.govt.nz/covid-19](http://www.nmdhb.govt.nz/covid-19)  
Phone: 0800 358 4636



**Motueka CBAC** (Bridge Club Room)  
32 Tudor Street, Motueka  
Hours: [www.nmdhb.govt.nz/covid-19](http://www.nmdhb.govt.nz/covid-19)  
Phone: 0800 358 4636



**Toi Toi Screening Centre** Victory Square, Saint Vincent St  
Hours: [www.nmdhb.govt.nz/covid-19](http://www.nmdhb.govt.nz/covid-19) Phone: 0800 358 4636

### NEED MORE SUPPORT? HERE ARE SOME OPTIONS:

- Government helpline (for all support options): **0800 779 997**
- COVID-19 Healthline: **0800 358 5453**
- Healthline for general health needs: **0800 611 116**
- Free mental and emotional wellbeing tools:
  - Getting Through Together: [www.allright.org.nz/campaigns/getting-through-together](http://www.allright.org.nz/campaigns/getting-through-together)
  - Sparklers, for primary school students: [www.allright.org.nz/sparklers](http://www.allright.org.nz/sparklers)
  - The 'Melon' app: [www.melonhealth.com/covid-19/](http://www.melonhealth.com/covid-19/)
  - The free 'Staying on Track' course: [www.justathought.co.nz/covid19](http://www.justathought.co.nz/covid19)
- **1737**: Free phone or text 1737 for mental health & addictions counselling
- Welfare Support (eg food, accommodation) Nelson/Tasman: **0800 50 50 75**
- Plunketline for your child or baby's wellbeing: **0800 933 922**
- Work and Income NZ for financial support: **0800 559 009**
- Age Concern & 'Phone a Friend' service: **03 544 7624**
- Dementia Support (Alzheimers NZ): **0800 004 001**

Unite  
against  
COVID-19

## Health & disability services during Alert Level 3

Health and disability services continue to be available during Alert Level 3.

It's important that you do not neglect your health because of concerns around COVID-19. Health services can provide advice if you and your whānau are unwell. Contact your GP or Healthline for help, or call 111 for emergencies.

General practices are open, with appointments conducted online or by phone unless you need to see a doctor or nurse face-to-face.

GPs and nurses will provide urgent care and care for long-term conditions, mental health needs and common illnesses. You will be referred to specialists if needed.

Hospitals are open for emergency care and some outpatient procedures. They are safe to visit – any patients with COVID-19 symptoms are being cared for in an isolation ward. Some outpatient appointments will be conducted by video or phone consultation.

Community pharmacies are open with some medicine management services provided over the phone. Midwives will provide face-to-face and phone or video appointments. Antenatal and newborn screening programmes continue.

Community dental services may provide face-to-face appointments for urgent or emergency care. Routine care (non-essential and elective dentistry) will not be available.

Community mental health and addictions services are available. Urgent mental health services continue as usual.

Physiotherapy, podiatry, optometry and Well Child (Plunket) services continue, mainly by phone or video appointment. Face-to-face appointments are available for urgent needs.

For more information go to the Ministry of Health website:  
[www.health.govt.nz/our-work/diseases-and-conditions/covid-19-novel-coronavirus/covid-19-current-situation/health-and-disability-services-alert-level-3](http://www.health.govt.nz/our-work/diseases-and-conditions/covid-19-novel-coronavirus/covid-19-current-situation/health-and-disability-services-alert-level-3)

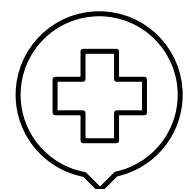
## Staying well through it all



**LET'S ELIMINATE COVID-19**  
Stay in the smallest bubble possible. Wash your hands. Don't touch your face.



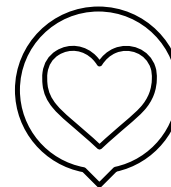
**COUGH OR SNEEZE**  
into your elbow or by covering your mouth and nose with tissues



**TAKE CARE OF YOUR HEALTH**  
Seek medical help as you normally would. Get your flu shot. Dial 111 in emergencies



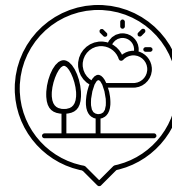
**ASK FOR HELP**  
It's ok to ask for help, even if you've never had to before. See the support options on the left.



**BE KIND**  
Be kind to yourself and to others. We are all in this together and we can do it



**STAY CONNECTED**  
Talk to your friends, family and neighbours. Phone, text or video-call



**GET SOME EXERCISE**  
Try a free TV or online workout. If you exercise outside, keep your 2m distance from other people.



**INVOLVE YOUR KIDS**  
Show children how they can help, follow routines and be available to them



**STAY HOME**  
if you feel unwell and phone your GP or Healthline for advice before you visit a clinic.

For updates and more information visit:  
APRIL 2020

[www.covid19.govt.nz](http://www.covid19.govt.nz)





# Tales from the bubble



Tell us what life has been like in your bubble.

The Nelson Provincial Museum and Nelson Public Libraries are encouraging people in our region to record their experiences of life during the COVID-19 alert levels.

The project is about reflecting the different ways the virus has impacted our community. The Museum has already identified and contacted a cross-section of people in the region for records, while Nelson Public Libraries, in partnership with the Museum, has launched Life in the Bubble, to extend this gathering of information to the wider public.

It is important to capture the experiences had by people of all ages and children are invited to share their drawings, writing or in their own unique way.

You can share a story through the Nelson Public Libraries website or get in touch with the Library if you would prefer to talk about your experience with someone. Sometimes a story isn't enough, so the Museum is also accepting donations, in physical or digital forms, of poetry, art, journals, oral histories, video, photographs, objects and crafts relating to COVID-19. If you have something to contribute, please contact the Museum on [enquiries@museumnp.org.nz](mailto:enquiries@museumnp.org.nz).

Some of the stories gathered may be included in the Museum's Regional Heritage Collection, to help give a deeper understanding of this extraordinary time in our region's history.

# Grants available for Nelson Virtual Heritage Festival projects

Nelson City Council has introduced \$500 grants to help our creative community transform their heritage festival works into digital masterpieces.

This year's Heritage Festival, due to take place over the month of April, had to be cancelled due to the risk posed by COVID-19. Instead, Council is bringing some of the elements of the original festival online with the Nelson Virtual Heritage Festival.

The grants are for works that are ready to be screened by 20 May 2020, fit with the Heritage Festival theme, and are produced in line with the Government's COVID-19 alert level restrictions.

Council has also enlisted the talents of actor Dan Allan, who will be lending his character Lord Nelson to the Virtual Heritage Festival, providing introductions and continuity on some of the films.

Already on the line-up for the festival are a virtual tour of the Broadgreen House costume collection, a Voice Collective concert and virtual historic pub crawl, an ANZAC Day commemoration from Ngāti Koata and a film on New Zealand's oldest municipal water supply in The Brook/Waimārama Sanctuary.

Links to events and further information about the grants will be on Council's Heritage Festival webpage, and recorded events will go up on the Nelson Virtual Heritage Festival YouTube channel.



# Keep our air clean to beat COVID-19



Managing air quality is even more important as we deal with the COVID-19 pandemic. Poor air quality increases the risk of serious respiratory infections. Nelson City Council is already receiving smoky chimney complaints, so please check your chimney to make sure that your fire is burning cleanly.

This winter, here's how you can do your bit:

- Use clean heating: To improve air quality, where possible use clean home heating appliances, e.g. heat pumps, pellet burners, or ultra-low emission burners.
- Be a Bright Burner: It's important that the firewood you burn is dry, seasoned and non-treated.
- Buy firewood from an approved Good Wood supplier and follow the burn bright guidelines for a smoke-free fire. [nelson.govt.nz/burn-bright](http://nelson.govt.nz/burn-bright).
- Don't burn rubbish: Plastic, painted or treated timber or any other form of toxic waste will contribute to air pollution.
- Don't burn outdoors: Outdoor burning is not allowed, and may result in a fine. The use of braziers is only permitted between September and April, so don't use them during the winter months when they will add to air pollution.
- Be a helpful neighbour: If you see excessive air pollution that doesn't look quite right, contact us at 0800 NO POLLUTE and we'll look into it for you.

## How to light your fire







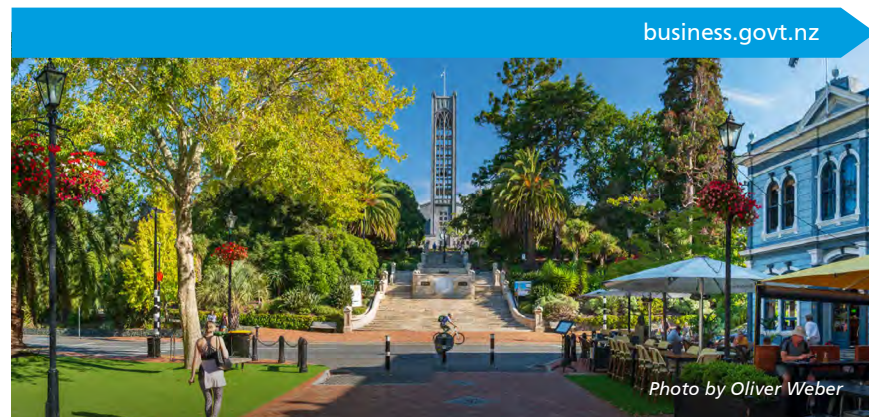
# From the Nelson Regional Development Agency

## Moving to Alert Level 3

This week we move to Alert Level 3 and the good news is that the focus will be on “safe” work rather than “essential”, allowing more people to return to work.

Wherever possible workers must work from home, but workplaces can reopen if the work cannot be done from home and the workplace can operate consistently with public health guidance and with no public contact.

If you need support in understanding how Alert Level 3 will affect your business then full guidelines can be found at [www.business.govt.nz](http://www.business.govt.nz) or get in touch with our Regional Business Partner Team.



## Connect with us and stay informed

- [nelsontasman.nz/covid-19](https://nelsontasman.nz/covid-19)
- NRDA on LinkedIn
- Chamber of Commerce e-news ([commerce.org.nz](http://commerce.org.nz))
- Nelson Tasman Chamber of Commerce
- Pick up the phone or send us an email

**NELSON  
REGIONAL  
DEVELOPMENT  
AGENCY**

Nelson Regional  
Development Agency  
03 546 6228  
[info@nelsontasman.nz](mailto:info@nelsontasman.nz)

**NELSON TASMAN  
CHAMBER OF  
COMMERCE**

Nelson Tasman Chamber  
of Commerce  
03 548 1363  
[info@commerce.org.nz](mailto:info@commerce.org.nz)

**NELSON TASMAN  
BUSINESS TRUST**  
*Supporting New and Existing Businesses*

Nelson Tasman Business Trust  
03 539 0824  
[info@ntbt.co.nz](mailto:info@ntbt.co.nz)



## Help for Nelson Tasman Businesses

As we continue to navigate the social and economic impacts of the COVID-19 pandemic, we wanted to take a moment to remind you that you are not in this alone, and to provide an update on support services that are available locally.

### Business Support Service

As the Regional Business Partner for Nelson, Tasman and Marlborough, we are working alongside the government to ensure you are receiving practical, relevant and timely advice during this time. This includes:

- Support and guidance to understand the government business support package and alert level restrictions.
- One-on-one advisory support covering topics such as business continuity and resilience, finance and cashflow management, HR advice, supply chain management, and wellbeing/stress.
- Access to additional fully funded business mentoring support and one-on-one professional advisory support.
- A range of free digital information sessions, online resources and webinars.

To contact our Regional Business Partner Team, fill out the form at: [nelsontasman.nz/covid-19](https://nelsontasman.nz/covid-19)

### Top tips for businesses

After speaking with over 600 local businesses in the last four weeks we have collated the following top tips and answers to the most frequently asked questions.

For businesses to get through the initial response phase and start preparing for rebuild mode, you should think about:

- Understand where your revenue is coming from - how many revenue streams do you have and can you add more? Do you know which product is the most profitable and how do you build on this? Do you have more online (rather than retail) opportunities?
- Get on top of your expenses to understand your current position - look at direct costs vs overheads

and fixed costs vs variable. What costs will stop when activity stops and what will continue? What variable costs can you adjust and reduce?

- Undertake an integrated cashflow forecast which will allow you to understand your business activities and the effect on your financial position this week, next week and next month. An integrated cashflow forecast is key to getting you out of the survival stage and to start your rebuild stage.
- Know your numbers. Forecasting is a proactive plan which allows you to react to unknown environments – as a business owner you must start with your numbers.
- Supply Chain – start connecting with the various individuals in your supply chain (key customers, suppliers). Let them know you are still open for business or will be open for business. Try to understand their challenges and how this will affect you. This should be incorporated into your planning.
- Continuity Planning – have a plan, have goals (a few), and write them down. Then start understanding your business position today, across the following areas: strategy, financials, expenditure, your people/team, your customers, your marketing strategy and whether you should have a greater online focus, and key operations.
- Look after your mental and physical health and seek advice from a wide range of sources. The Wellbeing Continuum goes from Thriving to Managing to Surviving to Overwhelmed. Consider your personal indicators and what category you are in today. It's normal to move back and forth between these indicators.



# Welcoming people back to a transformed City Centre

As Nelson moves into Alert Level 3, Nelson City Council is working swiftly to support our economy, and our community, with changes to the city centre layout to make it a safer place to work, visit and shop.



In a Council meeting on Thursday 23 April, Councillors approved plans to install temporary changes to the city centre layout that will widen the footpaths and lower the speed limit in the inner city.

The temporary measures are the first of a two-stage project looking at further, more permanent, changes to the city centre and Council has approved the start of a public feedback process that will look at four possible options, including pedestrianising Trafalgar St.

Starting from Tuesday 28 April, the footpaths along Trafalgar Street, in the area between Halifax Street and Hardy Street, will be doubled in width to 6 metres each side using temporary markers, signage and line marking. The same treatment will be given to the footpath on the south side of Hardy Street and Bridge Street.

The inner-city speed limit will be lowered from 50km/h to 30km/h.

Nelson Mayor Rachel Reese said the temporary changes will allow pedestrians to maintain physical distancing requirements safely, and give businesses confidence that their staff and customers can interact in a manner that complies with alert level requirements and minimises risk.

Council needed to be nimble and innovative in its approach, and think about how every dollar spent could benefit the community, Mayor Reese says.

“We are looking at multiple ways to support our economy and our community as we move through the alert levels. We need to ensure our people can move around our city centre and safely access the services that are able to resume operations now, and in the near future, and we need to do it in a timely manner that delivers results.”

Parking on the amended stretch of Trafalgar Street will become parallel, and parking on Hardy and Bridge Streets will be limited to one side. The provision for mobility parks in these areas will be maintained, and Council is assessing how best to prioritise spaces for loading and food pickup and delivery.

The cost of the temporary measures is \$205,000 and will be paid for using transport budget unspent due to the COVID-19 shutdown and at no extra cost to ratepayers.

Council will now be working to prepare the public feedback process for the stage two options. These options are:

- Widening the footpath to 6 metres on both sides of Trafalgar Street in the area stretching from Halifax to Hardy Streets, and on the south side only of Hardy and Bridge Streets. Parking would become parallel on Trafalgar St, and existing parallel parking on Hardy and Bridge Streets restricted to one side.
- Widening the footpath to 8.5 metres on both sides of Trafalgar Street in the area stretching

from Halifax to Hardy Streets, and 6m on the south side only of Hardy and Bridge Streets. Trafalgar Street parking is removed and existing parallel parking on Hardy and Bridge Streets restricted to one side.

- Pedestrianise Trafalgar Street between Halifax and Hardy Streets, and widen the footpath to 6m on the south side only of Hardy and Bridge Streets. Existing parallel parking on Hardy and Bridge Streets restricted to one side.
  - No change. Retain temporary measures.
- The options are expected to go out for public feedback in the next few weeks.

“We are at a critical time in our city’s history where the way we live and do businesses has changed dramatically. We need to carefully think about what we want our city centre to look like in the future and how it will best serve our changing needs, and move to implement those ideas at pace,” says Mayor Reese.

Council has spoken with Uniquely Nelson about the changes and will be working with them to collect feedback from local retailers

Uniquely Nelson’s Simon Duffy said; “We are fully supportive of temporary traffic measures that provide a safer shopping experience in beautiful Nelson City. Over the coming months, locals supporting locals by shopping in the city centre will be the best way we can show kindness to our city businesses and help them recover.”

## Let’s Get Clicking Nelson

From ghost town to go town – Nelson’s city centre is slowly coming back to life thanks to the support of Nelson City Council and Uniquely Nelson.

Since the announcement of the shift to Alert Level 3, Nelson City retailers and hospitality providers have been working on preparation for limited opening under the new restrictions, which will bring people, business and life back into the city.

This will mean contactless retail – online or click and collect where safe to do so, and hospitality providers able to offer contactless food delivery or pick up.

Nelson City Council is supporting a “Nelson – Let’s Get Clicking!” campaign being rolled out this week by Uniquely Nelson, the Nelson retailers association, to bring the spirit of Nelson back to life and encourage people back into the city centre.

Mayor Rachel Reese says she is happy to support the campaign.

“Council is well aware that our city centre is vital to the spirit of our community and our economic wellbeing. We’ve been working over the last year on revitalising our city centre, and while COVID-19 has presented many unforeseen challenges I am hoping we can also use it as an opportunity to really show how much we value our local food and retail businesses.”

Simon Duffy of Uniquely Nelson says that encouraging people back into the city centre is the first stage of recovery.

“Getting our retail and hospitality businesses going again after the challenges of the shutdown will take some time, but the sooner people start shopping again, the faster we will be able to recover.

“These businesses need our support – they are doing all they can to get through this in good shape and we can help them by shopping locally as much as possible.”

“It’s really like coming in to the city

on any normal day except it is online. All your favorite retail shops, takeaways and restaurants are on offer plus most of the businesses have virtual reality so you can walk in to them virtually.”

The footpath-widening work starting this week by Council to enable social distancing for people accessing takeaway food services or click and collect retail purchases will mean that people can safely visit the town centre at Alert Level 3. The temporary changes will allow pedestrians to maintain physical distancing requirements safely, and give businesses confidence that their staff and customers can interact in a manner that complies with alert level requirements and minimises risk.

To find out which businesses are open online and what services are available at Level 3, visit:

[uniquelynelson.nz](https://uniquelynelson.nz)



# LET'S GET CLICKING NELSON

VISIT [WWW.UNIQUELYNELSON.NZ](http://WWW.UNIQUELYNELSON.NZ)

WE'RE OPEN  
ONLINE

## SUPPORT YOUR LOCAL NELSON CITY CENTRE BY SHOPPING ONLINE NOW

**Pita Pit**

little  
boutique  
lingerie | swimwear | sleepwear

**i taylor's**  
WE LOVE STITCHES

**SALIGIA**  
wedding shoes

**GUSTAVES**

**MORRISONS**

**Tasman**  
Supporting Quality Fresh Fish

**urban spa**  
relaxation | beauty | wellness

**THE CUTTING BAR**

**Jewelbeetle**  
creators of fine jewellery

**moochi**

**Bodywise**  
Specialised Health & Beauty

**Jenohansen**  
GOLD & SILVERWARE

**activate**  
Physiotherapy

**Chokdee** thai cuisine

**louise douglas**  
JEWELLERY

**CHEAPSHATES**  
Quality Furniture & Homewares

NELSON TAILORS  
**MENSWEAR**

**Shoe Clinic**  
The Shoe Centre

**craig potton**  
gallery | store

**Crabtree & Evelyn**  
Quality Jewellery & Watches

**VOLUME**  
THE SPACE FOR BOOKS

**Shine**

**BURGER CULTURE**

**guytons**  
fresh seafood

**life**  
Wholesome & Delicious Eats

**BAYLEYS**

**paperplus**  
Nelson

**CUTTING EDGE**

**THE CUTTING BAR**

**Collette's**  
Jewellery & Watches

**P**  
Nelson City Council

**Indian Edge**  
RESTAURANT & BAR

**LONE STAR**  
SINCE 1988

**Confid Management Ltd.**

**Golden Bell**

**PAGE BLACKMORE**  
BOOKSELLERS

**'ASB**

**Lighthouse**

**LIVING LIGHT**  
HANDMADE

**Electrical Services Centre**  
Quality Electrical Services

**PALM**  
BOUTIQUE

**car**  
COMPANY

**helloworld**  
TRAVEL PROFESSIONALS

**CHOOK CHOOK**  
TASTY CASCADIAN POP-UP

 **Nelson City Council**  
Te Kaunihera o Whakatū

SUPPORT LOCAL - SHOP AT [WWW.UNIQUELYNELSON.NZ](http://WWW.UNIQUELYNELSON.NZ)

 **UNIQUELY NELSON**





# Recipe and food saving tips website a silver lining during the COVID-19 shutdown

Councils across New Zealand support the Love Food Hate Waste website as part of the ongoing work to cut down food waste.

As well as plenty of handy tips to reduce waste, the site is full of great recipes for using local seasonal food to make tasty meals, right down to making scraps work as part of cost-effective and fun meal planning. Love Food Hate Waste also offers seasonal recipe booklets and shopping lists which can save you money. There are even recipes to turn leftover bread crusts into treats like the chocolate and custard microwave pudding.

For further details go to:

[lovefoodhatewaste.co.nz](https://lovefoodhatewaste.co.nz)

# Community facilities and businesses encouraged to flush taps following COVID-19 shutdown

The Ministry of Health recommends community facilities and businesses flush all taps so that water is clear when returning to buildings following the COVID-19 Level 4 shutdown.

When flushing your taps, it is recommended you use an outdoor tap which is at the furthest point from the road and any taps that you drink from. Drinking water quality issues like poor taste, smell and looking brown/dirty in appearance can occur when water has been sitting idle in your pipes for long periods of time. These issues alone do not mean the water is unsafe, it just may not be pleasant.

For further details go to the Ministry of Health website:

[health.govt.nz](https://health.govt.nz)

# What do you want from public transport in the Nelson/Tasman region?

During the COVID-19 shutdown Nelson City Council and Tasman District Council are keeping a focus on key services we are all going to need in the future.

One of these is public transport and how it can integrate with other forms of transport across the area from Hira and The Glen in the north, to Wakefield in the south and Motueka in the west.

Your input will be invaluable in helping to identify the best way to deliver public transport for our community, so the Councils have put together a survey to help you provide feedback.

The survey, for both Nelson and Tasman residents, can be found on the Shape Nelson website – it closes on 9 May and will only take a few minutes to complete:



## COUNCILLOR'S COMMENT

# Community spirit amid COVID-19

By Yvonne Bowater

Social distancing, COVID-19, extraordinary times, lockdown, stay at home. Up until recently, none of these phrases were common language, however they are most definitely today under our 'new normal'.

Firstly, I want to acknowledge all essential workers, volunteers and those working on the front line who have kept our City running, their support and work ethic is exemplary and greatly appreciated by us all.

And I'm proud of how all Nelsonian's have reacted to the lockdown and heartened by the amount of support and community spirit that has been shown.

We've started waving and calling out to neighbours, asking if they're OK; in the past you can be in such a hurry that you forget to exchange pleasantries. A phone call to a grandparent, aunty or friend, while only taking a few minutes of your day, could well be the highlight of theirs.

Social media has become more of a go-to than ever before, people sharing old photos, memories, even recipes that don't include flour!

There's no way of knowing the new normal, but what we do know is that local businesses have suffered. Some will not be open at Level 3, despite our desperation for a café coffee and a haircut. Uncertainty takes a great toll on any business and we must be mindful of the anxiety within our community. It's going to be a long and, at times, hard journey.

One business that will be operating in Level 3 has elected to support local

businesses that are unable to open by buying vouchers for every day they are working until we hit Level 2. They know without our entire community being able to run they will eventually run out of work themselves, so came up with this great idea to re-invigorate our community. I've also been messaged by a kind neighbour of the re-housed homeless asking if some home baking could be given to them.

It's this type of kindness, empathy and support from our community which has heartened me. We have some wonderful community champions.

To quote someone who's worth quoting: "We've got this."



# Nelson Harbourmaster thanks boaties for good behaviour

Nelson's Harbourmaster Andrew Hogg would like to thank Nelson boaties for staying on dry land during the COVID-19 pandemic

"We had some great weather over the recent long weekends, and although no doubt extremely tempting for some, most remained clear of the water and didn't put others at risk."

Andrew says that during the Level 3 period, people can fish from a wharf or shore (not rocks), surf (if you are already proficient, not if you are a learner) or swim at the beach. "Boating and

yachting are still not allowed under Level 3, however, paddle boarding and kayaking are OK as long as you know what you are doing and stay close to shore within the inner harbour.

"You should do the activities at your local spot, which may or may not be your favourite spot - it is imperative that we still limit our movement to as little as possible."

"Now is not the time to take up new activities, or expose yourself or your bubble to any risk. Use your common sense - stay local, stay safe."

[facebook.com/nelsonharbourmaster](https://facebook.com/nelsonharbourmaster)



EFFECTIVE FROM 28 APRIL 2020

NELSON-RICHMOND

1 2

Monday to Saturday Normal Saturday timetable applies with additional early morning services from 7am. Sunday timetable run as normal.

NELSON CITY - HAIL TO RIDE

3 4 5

Monday to Saturday

Atawhai (Route 3) 7am, 8am, 9.30am, 10.30am, 11.30am, 12.40pm, 1.10pm, 2.10pm, 3pm, 4pm, 5pm

Brook (Route 4) 7.30am, 8.30am, 9am, 10am, 11am, 12.10pm, 1.10pm, 2.10pm, 3.30pm, 4.30pm, 5.30pm

Victory / Hospital (Route 5) 7am, 7.30am, 9.30am, 10.30am, 11.40am, 12.40pm, 1.40pm, 2.40pm, 3.30pm, 4.30pm, 5.30pm

No Sunday services.

LATE LATE BUS, STOKE LOOP

No services during the lockdown.

Those travelling on public transport should avoid peak times unless they are going to work or school.

Travel is allowed for the following essential personal movement in your local area:

- Accessing local services and businesses
- Going to work and school
- Low-risk recreation in local area
- Extended bubble arrangements
- Travelling to permitted gatherings

✓ Wash your hands before and after bus use or use hand sanitizer

✓ Keep at least one metre away from other passengers

✓ Sit away from the driver

✓ Passengers to enter and leave the bus via rear door

Track buses in realtime [trackabus.co.nz/nelson](https://trackabus.co.nz/nelson)



## MEETINGS

We are currently in the process of reviewing the schedule of meetings for May to accommodate changes during the COVID-19 shutdown. The revised meeting schedule will be advertised in the Nelson Mail and available on Council's website as soon as possible.

[nelson.govt.nz/meetings](https://nelson.govt.nz/meetings)

To sign up for Our Nelson by email go to:



[facebook.com/nelsoncitycouncil](https://facebook.com/nelsoncitycouncil)