Tö Tätou Whakatū Our Nelsøn





eBus survey results

eBus recently conducted a public transport survey of passengers. Questions covered everything from frequency and reliability to safety and security.

eBus scored very highly across a number of metrics with an overall satisfaction rating of 94%. Vehicle quality and service access (both 93%) had the highest satisfaction with change information (69%) and service frequency (76%) indicating some areas where the service can improve. Many passengers asked for earlier and later services.

Councillors Aaron Stallard and Campbell Rollo, pictured here with eBus advocate Mark Rosser,

conducted many of the surveys with Mark gathering a huge 85 responses! In total, 214 eBus passengers took part in the survey.

The results from this survey are included in a report to Waka Kotahi NZTA. The survey results, along with Shape submissions and customer service requests, will form a report to the Regional Transport Committee to outline any upcoming adjustments to the service.

















Driver appreciation

Saturday 16 November was Bus Driver Appreciation Day.

Mayor Nick visited Nelson Coachlines with a cake to say thank you:

"These drivers have been key to the success of the eBus service. It's been a ripper success and that is hugely down to the friendly and safe service that's being provided by our drivers. If you're on the buses, give a big thumbs up and smile to our drivers."

Visit the Nelson City Council facebook page to watch our Bus Driver Appreciation Day video.

Proposed road closures

Applicant: Club Italia Nelson Incorporated **Event:** Nelson Italian Festival

Proposed Closures: Trafalgar Street – between Wainui Street and Grove Street

Date and time of schedule closure:

Sunday 2 March 2025. Closed between 6:00 am - 7:00 pm

The road will be closed.

The event will be run between Wainui Street and Elliott Street. Resident vehicle access will be available between Elliott Street and Grove Street when safe and directed by the contractor.

Emergency Services access will be catered for. Detour will be in place.

The event will run from 10:00 am - 4:00 pm.

Feedback for proposed closures to be given by: Wednesday 4 December 2024 Email: road.enquiries@ncc.govt.nz Post: Nelson City Council, PO Box 645, Nelson 7040, Attention: Gillian Dancey For all road closure information visit



Riverside Pool equipment upgrade

Riverside Pool will be closed from 1 December until the end of February for equipment replacement.

The existing heat pump and air handling-units for Riverside Pool have reached the end of their service lives and this project will replace them with modern equivalents.

FAQs

Can we swim at Nayland Pool? Yes, you can use your Riverside membership or concession cards at Nayland Pool.

Will the gym remain open? Yes, the gym will stay open with reduced hours. Some short power outages are expected during the upgrade.

Will the spa be open? No, all pools must be supervised by lifequards, so the spa will also be closed.

Can I put my membership on hold? Yes, you can place your membership on hold for no charge by submitting a request.

Where will my kids' swim lessons take place? All swim lessons except babies, will move to Nayland Pool with the same schedule. We are making a plan for infant lessons in warmer weeks.

What about Aqua Aerobics classes? Our instructors have planned a tailored Aqua fitness programme at Nayland Pool.

Will the Legends Strong class continue? Yes, Caitlin will still run the Legends Strong class on Thursday mornings at Riverside Pool.

Can we use the Richmond Aquatic Centre? Since Richmond Aquatic Centre is in the Tasman District and operates independently despite being managed by CLM, your Riverside membership or concession cards won't be valid there. However, for Riverside Pool Members they are offering a three-month gym membership - Summer Special - \$249.99 (Normally \$350.00) – conditions apply.

I don't want to put my membership on hold, but cancel it. Can I join up again without paying joining fees? Yes, you can cancel your membership and rejoin without paying the joining fees. However, if there has been a price increase in the membership or joining fees when you rejoin, you'll need to pay the updated rate, as the previous terms won't apply after cancellation.













Council meeting

9am

5-Dec-24

13-Dec-24

17-Dec-24

Joint Nelson Tasman Regional Transport Committee - Tasman District Council Chamber, 189 Queen Street, Richmond 6-Dec-24

Council meeting

12-Dec-24 3pm

Dams Policy and Buildings Policy Consultation Panel - to DELIBERATE on submissions

9am

Tenders Committee 9am

Cancelled Meeting

Joint Shareholders Committee - previously advertised to take place at 9.30am on 26 November 2024, has been cancelled due to insufficient business.

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